San Jacinto College District Board Workshop May 11, 2020

The Board of Trustees of the San Jacinto Community College District met at 5:30 p.m., Monday, May 11, 2020, in Room 201 of the Thomas S. Sewell District Administration Building, 4624 Fairmont Parkway, Pasadena, Texas. Due to health and safety concerns related to COVID-19, this workshop was made available to the public via a live-stream. At least a quorum of the Board was present in accordance with the provisions of Sections 551.125 or 551.127 of the Texas Government Code that have not been suspended by order of the governor.

MINUTES

	Board Workshop Attendees:	Board Members: Erica Davis Rouse, Marie Flickinger, John Moon, Jr., Dan Mims, Keith Sinor, Dr. Ruede Wheeler, Larry Wilson Chancellor: Brenda Hellyer Othor: David Larry (atterney via conforme cell). Sondre
		Other: Paul Lamp (attorney via conference call), Sandra Ramirez, Mandi Reiland, and Teri Zamora
	Agenda Item:	Discussion/Information
I.	Call the Meeting to Order	Board Chair, Marie Flickinger, called the workshop to order at 5:37 p.m.
II.	Roll Call of Board Members	Marie Flickinger, Erica Davis Rouse, Dan Mims, John Moon, Jr., Keith Sinor, Dr. Ruede Wheeler, Larry Wilson
III.	Adjournment to	Chair Flickinger adjourned to closed session at 5:38 p.m.
	closed or executive	
	session pursuant to	Attorney Paul Lamp, with Karczewski Bradshaw
	Texas Government	Spalding, attended portion of closed session via
	Code Section	conference call for the purpose of a private consultation
	551.071 and 551.074	with the Board's attorney on any or all subjects or matters
	of the Texas Open	authorized by law.
	Meetings Act, for the following	Mandi Reiland and Sandra Ramirez were present for the
	purposes: Legal	closed session.
	Matters and	Closed session.
	Personnel Matters	
IV.	Reconvene in Open	The meeting reconvened to the open meeting at 6:03 p.m.
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V. Review COVID-19 Responses

Dr. Brenda Hellyer provided an overview of the items that would be covered in this update.

Brenda explained the instructional modifications that took place for Spring 2020. The classroom instruction was moved online on March 20. All academic courses have been completed. Lab instruction was paused on March 20 and beginning on May 4, May 18, and June 1, this instruction has been scheduled for completion. All spring courses are scheduled to be completed by no later than July 5th. The list of programs for each of these dates was provided to the Board. Faculty who are off contract will be paid for this timeframe. She stated that group size, social distancing, and PPE are all being considered and implemented.

She explained that summer terms were modified by offering May Mini and Summer 1 sessions fully online. The technical courses where front loaded online with intent to be face to face July 6. The decision for Summer 2 offerings is still pending at this time. Offerings for fall are still under review. A Learning Enhancement Taskforce has been formed and is reviewing plans, feedback, and options for the fall. This is being led by Dean JR Ragaisis and Faculty Senate President Robb Flynn. The SLT and this task force are considering many options and are considering what was learned during the spring semester to help make decisions and also to consider options in case there is a resurgence in the fall.

The group discussed what other Texas colleges are doing.

Brenda stated that all student support services are currently offered online with the exception of drop boxes and food markets. Drop boxes are being used for paper documents that students need to drop off that were not sent directly to student services.

Brenda explained that an initiative called San Jac Cares was also created to reach out to students in a caring manner, to say hello, and to offer direction as needed. The calling team is composed of 159 San Jac employees and is being led by Dr. Allatia Harris and her team. The focus was first time in college, first time with online, and then other students. More than 12,000 students were called through this program.

She reviewed the status of technology. The following areas were in place prior to COVID-19: technologies to support remote instruction and campus operations (i.e. Zoom, Microsoft Teams, Blackboard, virtual desktops, desk phone software), contact center and IT help desk, Artificial Intelligence chatbot, and student technology access survey. There were many technological achievements during the transition to remote work for the entire college. A new IT support website, new computer and software standards for instructional software and, a new support database system were also created. Remote proctoring testing system and support were added. Student technology access issues were identified and addressed.

Brenda reviewed the challenges with technology. Some issues were limited supply of computers, limited capability with students' personal computers, process for distributing computers to students, software licenses are different for home verses on-campus use, and digital fluency and the learning ramp up for students and employees.

The ITS department is currently focusing on summer and fall while supporting onsite labs for spring. They have also ordered 250 additional student laptops which are being received in batches of 50. Technology access questions are being added to the registration process. They are also working through the issues with software licenses to allow for remote student access and issues with Chromebooks which are provided by the school districts to their students.

Brenda provided an overview of the costs and lost revenues estimated to date. Approximately \$236,000 was spent on the software, licenses, supplies, and other items that were just reviewed in the technology status update. It is estimated to cost an additional \$800,000 to complete spring semester during May/June. Transfers of items to hospitals and Harris County amounted in costs of \$54,000 and approximately \$30,000 for face shields produced by 3-D printers. There were lost revenues in the children's centers and summer camps of \$70,000; non-credit in CPD, CPET, and Maritime of \$171,600; and late fees reversed of \$116,000. Teri Zamora submits a monthly amount of our losses to the Legislative Budget Board.

Brenda stated that withdrawals were less for the semester than the prior semester. We followed withdrawal process (most no refunds), but the process allowed appeal for 100% refund via tuition credit for a future semester. There is a concern over increases in students who quit attending. We will review data as it is available. A survey was sent out to students to collect feedback on the processes that were developed for the spring. We want to know what worked and what didn't. Surveys were sent to students through Texas Association of Community Colleges (TACC) and through the College for technology needs and for satisfaction on response and needs.

Brenda reviewed the Promise program adjustments. The deadline for Free Application for Federal Student Aid (FAFSA) applications was extended until May 31. College and high school personnel have begun targeted calls, outreach, and webinars.

Brenda provided an update on the federal Coronavirus Aid, Relief, and Economic Security (CARES) Act funding from the Department of Education. Emergency funds for students in the amount of \$4.5 million was awarded to College to provide emergency financial aid grants to students for expenses related to the disruption of campus operations due to coronavirus. Applications opened to students May 5 and initial payments to students begin May 12. Institutional funds in the amount of \$4.5 million were awarded to College to cover any costs associated with significant changes to the delivery of instruction due to coronavirus. The plan is to reimburse unrestricted funds for COVID-related expenses. Hispanic Serving Institutions funds in the amount of \$583,000 were allocated to the College and may be used for grants to students for cost of attendance, tuition, materials and technology. These funds may be used to defray institutional expenses, including lost revenue.

Keith Sinor asked how the amount per college was determined. Brenda explained that it was based 75% on Pell participation and 25% on full-time student equivalent (FTSE). We have a large part-time student base so the FTSE portion for us was lower. Brenda is making it clear to legislators that this funding does not make our College whole especially as we move into the next year.

Brenda provided an overview of the recruiting outreach changes due to COVID-19. A list is available in the handout for the Board to review in detail.

Brenda explained that marketing and advertising creative and tactics have changed. New commercials, updated digital ads and billboards, direct mailers, and geofencing are taking place. Digital advertising has increased and is targeting streaming services. Traditional advertising including television, radio, and Houston Chronical are still taking place. Generation Park and Bachelor of Science in Nursing (BSN) campaigns are separate.

Brenda reviewed the phased opening approach diagram and stated that it is still evolving. We are in phase 1 and will be moving into phase 2 next week. The Strategic Leadership Team are still monitoring and revising phases as needed and are identifying return to onsite timelines and plans for each area.

The group briefly discussed enrollment and other areas that were covered above. The members agree that it is important to collect and utilize feedback and what has been learned from altered operations so far.

VI. Discuss Budget Development

Brenda introduced the discussion of budget development by saying that the goals were long term viability of the College to serve students and the community and facilitating the retention of employees. The realities are that there is some uncertainty in all revenue streams, we must spend conservatively, and we must think creatively in all areas. In this budget development process, we will be making some decisions that will affect short-term only and some decisions will need to be effective long-term.

Three budget scenarios for Fiscal Year (FY) 2021 were prepared and additional input will be asked for from budget managers. The plan is to determine the most likely revenue scenario in July as we get additional information. The SLT is prioritizing funding requests. The Board will review the preliminary budget at the Budget workshop proposed for July 21. On August 3, there will be a budget hearing and the Board will be asked to vote on the budget for FY 2021.

Brenda asked the Board to review the working budget scenarios. The best, medium, and worse case scenarios are -5%, -10%, and -15%. Property tax valuations have not been received and there is concern that this year's collections may be low. The group discussed concerns about property tax revenue. Brenda explained that contact hours are currently down 4.9% for summer and 11.6% for fall, but we are improving on average just under 1% per working day. Brenda explained that for Generation Park we are currently utilizing virtual admissions and enrollment services. We are planning to place a trailer onsite for enrollment in June through August. Hiring is being done modestly while keeping an eye on enrollment and sharing services with North campus as needed. An enhanced marketing campaign is planned for the summer. Brenda provided a brief overview of the marketing and advertising campaign. Additional details are included in the handout for the Board members to review. Brenda added that hiring across the College is on hold and being analyzed very closely and on a case by case basis. Brenda reviewed the following current strategies leading into 2021: • Performance Management process suspended for 2020 • Hiring Pause on most open positions All travel on hold • Conservative spending limited to essentials • Faculty hiring to be re-evaluated in June, dependent on enrollment Technology spend remains a priority Targeted marketing campaign emphasizes care for students - "We're Here for You" - and encourages enrollment VII. **Review CIP Update** Brenda provided an update on the progress of Generation Park construction. The facility should be ready for moveand Recommended Changes to 2008 in on August 1. **Bond**

		Brenda explained that additional updates on construction projects are available in the handout for the Board to review. Brenda reviewed the proposed 2008 Bond Funds reallocation. The recommendation is to utilize the remaining funds available on specific projects to better align with urgent needs and to relieve pressure on the operating budget. The list is in the handout for the Board but each of these items from a purchasing standpoint will come forward for Board approval at future meeting dates. The members were supportive of the proposed changes. Brenda stated the 2008 Bond budget will be revised.
VIII.	Review of Calendar	Brenda reviewed the calendar with the Board. The Board agreed to move the next regularly schedule Board meeting from June 1 to June 15. Will approve this in tonight's consent agenda. The Building and Finance Committee meeting's scheduled for July 21 will be changed to a Board Budget Workshop.
IX.	General Discussion of Meeting Items	Brenda asked if there were any items from the meeting agenda that the members would like to review. There were no additional items to address.
X.	Adjournment	Workshop adjourned at 6:59 p.m.